## November 10, 2010

## RISK MANAGEMENT DEPARTMENT-VISION PLAN ACCESS

The district provides vision benefits to active employees through the Medical Eye Services vision network. Although the vision plan allows for an exam and glasses every 12 months, the method of accessing the vision benefits is different depending upon whether you are enrolled in the Blue Shield or Kaiser HMO's or the Blue Cross/Anthem PPO medical plans.

The vision plan Access Guideline listed below provides clarification for accessing the vision plan benefits. It is recommended that this information be retained on file as a ready reference whenever vision services are needed.

## SUSD VISION PLANS ACESS GUIDELINE

<u>Vision Plan Coverage-Blue Shield Access +, Blue Shield Net Value, Kaiser HMO</u> Group No. 24036

Employees enrolled in either Blue Shield or Kaiser access their vision benefits as follows:

- 1. Blue Shield subscribers must call their primary care physician to obtain a referral.
- 2. The primary care physician will provide the referral and may require an office visit. Members in the Blue Shield HMO plans may not select providers within or outside of the Medical Eve Services Directory to obtain a vision exam without a referral.
  - <u>Kaiser members</u> should call the optometry department to schedule an appointment for the vision exam.
- 3. After a prescription is obtained through the exam, the employee may visit a contracted eyeware vendor as listed in the Medical Eye Services Directory to obtain their glasses. Kaiser patients must also use the MES network to obtain the eyeware benefit as Kaiser is not a contracted MES provider. MES Directories are available at the Risk Management Office.
- 4. A refractory eye exam and a pair of glasses are provided once each 12 months.
- 5. Employees may also locate a contracted provider on line at <a href="www.mesvision.com">www.mesvision.com</a>. The customer service line for MES is 1-800-877-6372. The group number for the vision plan which provides only eyeware benefits is 24036.

## Vision Plan Coverage-Blue Cross/Anthem PPO's-Group No. 24347.

- 1. Employees enrolled PERS Select, PERS Choice, or PERSCare have both the vision exam and the eyeware benefit through the Medical Eye Network service providers. Employees who are members of the above PPO plans do not need a referral to visit a contracted MES optometrist or opthamologist. The vision exam and the eyeware benefit can both be obtained from using the providers listed in the MES Directory.
- 2. A refractory eye exam and a pair of glasses are provided once each 12 months.

- 3. After the prescription is obtained, the employee may visit any contracted eyeware vendor as listed in the Medical Eye Services Directory to obtain their glasses. Many of the MES contracted optometrists or opthalmologists also sell glasses at their offices. The group number for this plan is No. 24347.
- 4. Employees may locate a contracted provider on line at <a href="www.mesvision.com">www.mesvision.com</a>. The customer service line for MES is 1-800-877-6372.